SBC Collaborative on Uniform and Enhanced OSS Plan of Record

CLEC OSS Issues List *(See Legend at bottom of document)*

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
11	The method of versioning for the uniform application to application interfaces must be included in the FMO in addition to in the Change Management Process document.	MCIW	Overview-CMP	CA	Verbal agreement has been reached that SBC will support 3 versions of its ordering interface (most recent dot version of the previous LSOG version and the two most recent versions of the current LSOG.) 5/15 Closed
125	END USER RETAIL LISTING (ERL) FOR UNBUNDLED LOOP ORDERS, Ameritech requires separate order to Ameritech Advertising Services) Data Element not available on LSR for Loop	AT&T	FMO – O	CA	5/19 – SBC added language to POR under Table 20 to provide that CLECs can provide Directory Listing information for either the directory for E911 Service Provider or via the app to app or GUI uniform interface. Parties agree to CLOSE.
13	LEX must be distinguished from other GUI applications because LEX follows the application to application guide lines for development time lines, not the regular GUI time line.	MCIW	Overview-CMP	CA	Enhancements to the GUI itself (screen changes, new functionality, etc.) follow the GUI timeline, Category 2. The LSR changes follow the EDI/LSR timeline, Category 1. These categories are currently documented in the 13-State draft of the CMP. 5/15 Closed
134 a	(134a) III.C. Ordering The first paragraph of this section have the following addition: " These choices of guidelines and standards levels are subject to collaborative discussion between CLECs and SBC as provided by the 13 State Change Management Process."	Corecomm	FMO – O	CA	Duplicate of #4. 5/5 - CLECs Agreed. 5/9 – redline language provided in POR sent out 5/8. 5/10 Closed
134 d	Enhance FMO language to specify GUIs will be web based.		FMO-O	CA	New Issue from Collab 5/9 - FMO Section IIIg, Connectivity will be updated indicated web-based. POR LANGUAGE *(second bullet in last paragraph should begin with the following adding "web-based"):* The pre-ordering and/or ordering GUI will be web-based and accessed via browser... 5/19 – Parties agreed to the additional language above. Parties agree to close.
15	This section states that the data field-level specification will be	MCIW	Overview-	CA	SBC will move to a common document for all of its regions

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	developed with CLEC input *per the time line established by the Change Management Process.* SBC must explain this statement because there is no time line in the CMP associated with collaborative development of field-level specifications. Migration to a common interface in multiple regions will require a significant amount of work. It is MCI WorldCom's position that SBC must develop the common documentation that is similar to the SWBT LSOR document that will apply to the common interface and distribute the document to the CLEC community. This document must include any exceptions to the industry EDI specifications. This document can then be a starting point for the collaborative process going forward.		CMP		with the introduction of the common platform for ordering and pre-ordering. This document will be the LSOR/LSPOR. SBC will provide EDI information for each LSOR field, including Notifications. The EDI information will include the following: (1) Header, detail or sub line; (2) Transaction set position; (3) EDI data element; (4) EDI field name. The LSOR for the 1st quarter of 2001 will contain this information. Documentation formats for Maintenance/Repair and Billing will remain as it is today. (insert this as a substitute for all words under table on page 54 "Current and Uniform Doc table") 5/9 – redline language provided in POR sent out 5/8. 5/12 CLOSED FN added referring Implementation Phase Work Scheduled for implementation timelines.
155	SBC states that they will continue to offer an application to application interface *in all service areas.* SBC must provide an explanation of this statement. Is this stating that there will be four separate interfaces, or that there will be one EB interface used for all four regions?	MCIW	FMO-Maint/Repair	CA	There will be one interface for all four regions. **** CLOSED **** 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
156	SBC states that the uniform GUI for Trouble Administration will be similar in functionality and presentation to the EBTA GUI offered currently in the Ameritech region. In addition some functionality is listed to be added. There are two areas of functionality, however, that are not listed as available on the common GUI. These are circuit inventory in the SWBT and Binding Post in the PacBell region.	MCIW	FMO-Maint/Repair	CA	No functionality will be lost, but enhanced. The two functions listed are non-standard and will be region specific. 5/5 – SBC explained regional differences. - GUI service provided in Pacific Bell only to give Pacific terminal binding post information. Pacific Bell provides terminal access to CLECs in lieu of network interfaces. - Circuit inventory which is a GUI service provided in Southwestern Bell only; allows GUI user to enter a partial design circuit ID and receive a list of up to 125 matches. - MCIW is fine if SBC cleans up language. - AT&T will check with their maint/repair and reply by Monday. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
157	Provisions for the following should be addressed: • Submission of tickets for repeat trouble	MCIW	FMO-Maint/Rep	CA	Functionality exists within SBC's maintenance and repair OSS (LMOS and WFA) to automatically identify repeat troubles.

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			air		Additionally, CLECs may indicate repeat troubles by including comments in their trouble report.
					5/5 – App to App works same in all regions. There is a field that is available in interface to allow CLEC to indicate there is a repeat trouble
					Agreed but pending response from (Terri McMillan)
					5/11 Closed
158	• The length of time that will transpire between the SOC and the time CLECs can enter a trouble ticket or complete an MLT	MCIW	FMO-Maint/Rep air	CA	New trouble reports will be accepted on POTS conversions.
					New services would need to be reported manually until the service order completes and posts in the back end systems.
					Mechanized MLT tests on POTs services can be performed after the service order completes and posts to our back end systems, normally one day after network completion.
					5/5 - STRIKE PREVIOUS RESPONSE IN TOTAL (NEW RESPONSE)
					Create reports and acceptance MLT test requests will be accepted immediately following Service Order Completion (SOC) for all regions. This is FMO GUI and App to App. This change reduces the overnight batch interval by using another source to reduce time to completion of SOC. MCIW AGREED with answer.
					SBC to include date
					5/9 – redline language provided in POR sent out 5/8.
					5/9 – Need to add to POR. "Process will be in place by 9/2001 for app to app and GUI in AIT/PB/SWBT & 3/2002 in SNET."
					5/11 deferred for creation of table. Moved from PL to TA.
					5/19 – MCIW agreed with additional language in POR. Parties agreed to CLOSE issue.
159	• Why will the 2/6 code functionality not be implemented in the PB/NB region until June 2001 when it will be implemented in the SWBT region September 2000?	MCIW	FMO-Maint/Rep air	CA	PB/NB region must convert their LMOS base message trunks into the WFA/C backend system first.
					**** CLOSED ****
160	• Will the uniform application to application interface provide equitable functionality to POTS and non-POTS trouble?	MCIW	FMO-Maint/Rep air	CA	Yes, the planned uniform application to application functionality for POTS and non-POTs trouble are equivalent.
					5/5 - CLECS AGREE TO CLOSE.

Last updated 5/19/00 6:00 pm

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161	• What are the limitations of the "activity Duration" attribute in the M&R uniform application to application interface?	MCIW	FMO-Maint/Repair	CA	The "activity Duration" attribute supports Delayed Maintenance (DM) and No Access (NA) ** CLOSED ** 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
162	• Does the uniform application to application M&R interface attribute "closeOutVerification" apply to both POTS and non-POTS trouble?	MCIW	FMO-Maint/Repair	CA	The "closeOutVerification" attribute supports both POTS and non-POTS trouble --- MCIW will explain futher --- ** CLOSED **
163	(163) Describe the procedures that CLECs are to follow for issuing a trouble ticket on a UNE Loop during the loop cut-over. (147) What will be the automated or manual process for submitting trouble tickets to SBC/Ameritech during the Provisioning phase under the common interfaces?	AT&T MCIW	FMO-Maint/Repair	CA	Until service order completes and post to our back end systems, reports will need to be called in to the Call Center. 4/27 – Pending additional info from AT&T 5/5 – Parties agree to CLOSE. SBC commits to provide manual documentation to address this process by 5/17 prior to 5/18 AIT CLEC User Forum. 5/11 Hold open for imp date and concurrence for Birch. 5/18 – SBC date supplied was 8/1/00. Language corrected and Closed. 5/19 – MCIW agrees to Close duplicate CD #147 to issue #163.
164	What changes are being planned for the current EBTA Interface that is available in the Ameritech, SWBT and PB/NB service areas? POR FMO Section E. "interface will be similar to the current EBTA interface"	AT&T	FMO-Maint/Repair	CA	The EBTA interface will have all functionality and enhancements as the current EBTA in Ameritech ** CLOSED ** 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
165	What technical constraints prevent SBC's provision of MLT functions for UNE-P services?	AT&T	FMO-Maint/Repair	CA	The service tested by MLT must go through a LEC switching office. ** CLOSED ** 5/5 - AT&T had asked SBC to explain why MLT for UNE-P cannot be provided. Ray Eisemann (AIT) explained that there is no product reason why MLT is not available for

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					UNE-P.
					5/9 – redline language provided in POR sent out 5/8.
					5/9 After initial tests, SBC agrees that the MLT test will be valid for UNE-P.
					5/11 Closed. Language fine per ATT
166	Per the Attribute Table in the POR FMO (page 44), which standards for the attribute data elements will be met and which require local adaptation?	AT&T	FMO-Maint/Repair	CA	--- AT&T will explain further – 4/27 – Pending additional info from AT&T 5/5 - AT&T agrees to CLOSE.
167	What GUI functionality will be available to support trouble reporting on UNE-P services?	AT&T	FMO-Maint/Repair	CA	EBTA interface will support trouble reporting and MLT testing on UNE-P services. ** CLOSED **
168	Which types of services will SBC provide electronic bonding via EBTA for repair and maintenance and which will require manual referrals to the service centers?	AT&T	FMO-Maint/Repair	CA	EBTA will support services with the Telcordia formatted circuit ID's –either in telephone number or circuit ID format ** CLOSED **
169	What will be done to provide uniform EB-TA (Maintenance and Repair) Interface Specifications that would be consistent with SBC standards	AT&T	FMO-Maint/Repair	CA	Specifications/documentation will be the same for the SBC region ** CLOSED ** 5/5 – App to App documentation will be uniform 5/2001 and GUI in 8/2001. SBC to add language to support use of JIA to POR. 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
17	Will Ameritech-region CLEC change requests that are submitted to SBC/Ameritech for implementation "compete" with change requests of any other area beyond Ameritech?	AT&T	Overview-CMP	CA	The 13-State CMP drafting team has agreed to the concept of collaborative prioritization and categorization of change requests. Details of this process are still under discussion and language is yet to be developed for inclusion in the 13-State CMP document. 5/15 Closed
170 a	Clarify FMO will give them 13 state POTS testing via TN or CIRCUIT ID for trunks.	Birch	FMO – Maint / Repair	CA	5/5 - MLT testing function will be the provided for POTS. NON-POTS circuits are designed and are not MLT testable. CLECS AGREE TO CLOSE.

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171	In this section it states that SBC/Ameritech will align the essential elements of these EMI Implementation attributes in the various SBC/Ameritech service areas. What does essential elements mean? All deviations from the EMI guidelines must be identified.	MCIW	FMO-Billing	CA	This requirement is clear and will be expanded on in the update POR. 5/5 – Since the industry through OBF has the opportunity to change the essential records, SBC will document the changes in the daily usage extract documentation and communicate via the accessible letter process regional deviations as discovered will be included in the documents in will daily usage extract documents. MCI agrees pending SBC language. 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed 5/12 Closed - Jean provided doc for table in Doc section
172	MCI WorldCom currently receives UNE CABs bills by NDM electronic transmission rather than receiving them on bill data tape. We must continue to receive the bill data in that manner.	MCIW	FMO-Billing	CA	Clarification of NDM and Direct Connect media delivery will be provided in updated POR. 5/5 – SBC explained only difference is some regions have traditional NDM and others have Direct Connect. Both push the data out to the CLEC. SBC will add clarification language to POR. MCI agrees pending SBC language. 5/9 – redline language provided in POR sent out 5/8. 5/10 Closed
173	SBC states that detail on provisions for resolved OBF issues will be documented in a single SBC/Ameritech user guide that will encompass all SBC/Ameritech service areas. When will this document be distributed?	MCIW	FMO-Billing	CA	Additional clarification will be added to the milestones of the updated POR. 5/5 – SBC will add date of 8/2000 to be clear in POR. MCI agrees pending SBC language. 5/9 – redline language provided in POR sent out 5/8. 5/10 Closed
175	EMI change notifications are listed as 60-day notification in the narrative and 90-day notification in the table. Which time period is correct?	MCIW	FMO-Billing	CA	Billing Subteam - CLEC error someone was comparing EDI to EMI. MCI agreed. COMPLETED
176	(176) Contrary to what is stated in the POR, MCI WorldCom has a huge interest in SBC providing on-line access to the billing. This is capability	MCIW	FMO-Billing	CA	Refer to Issue # 35. 5/5 – CLECs agree except that it is PMO and FMO.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	that is currently available and we do not want to lose this functionality. On-line access to the billing is extremely useful in the audit process. MCI WorldCom uses The Bill Info GUI application and wants this application to continue to be available.				5/9 – redline language provided in POR sent out 5/8. 5/10 Closed. See issue 35
178	What Billing Account Number changes will be required to be made in the implementation of the EDI 811 changes described in the SBC POR? See FMO Section F.	AT&T	FMO-Billing	CA	There will not be a change to the Billing Account Number. The EDI 811 user guide will be published 10/00. **** CLOSED **** 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
179	What technical issues would prevent SBC/Ameritech from supporting more than one billing data delivery standard? E.g., BDT and Direct:Connect	AT&T	FMO-Billing	CA	This is a new functionality issue and should be taken to the new CLEC User Forum. **** CLOSED **** **5/5 – Changed to UI.** 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
18	When will the initial "12 month view" of OSS interface development be made available? A component of the Change Management Process.	AT&T	Overview-CMP	CA	The FMO timeline – Release schedule contained in the original plan was intended to be the 12 month view. Changes to PreOrder and Order that may result from the SBC proposal may ultimately alter this timeline. In addition under CMP, 12-month views have been made available in all regions as of this date. These 12 month views are updated quarterly per the CMP 13-State draft document. 5/15 Closed
180	Describe the billing changes that are scheduled for March 2001 that do not relate specifically to the EMI Uniform Record Types. See: FCC POR Billing versus Illinois POR Billing Enhancements.	AT&T	FMO-Billing	CA	Additional detail will be added to the Illinois POR to reflect the EMI changes and dates milestones for the changes. 4/27 - Pending AT&T's client investigation of whether AT&T wants to request SBC to re-open Illinois POR to update it to match. 5/11 Hold issue open for clarification by Chris Reed to verify tables on IL POR. 5/19 – SBC confirmed that all the references were already addressed in the Billing Table in the FMO. Parties agree to CLOSE.
182	When will the Dial Up delivery method for billing records be made available?	AT&T	FMO-Billing	CA	Additional clarification will be added to the updated POR for the milestone dates.

Blumenfeld & Cohen

09/01/00 FRI 11:37 FAX 415 394 7505

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					4/27 - Pending AT&T's client clarification
					5/5 – no new info
					5/9 – no new info from AT&T
					5/11 Closed
182 a	III. F. Billing • BDT -- In the second paragraph of this section, verbiage should be added to indicate that changes to media delivery will be made subject to the 13 state CMP.	Corecomm	FMO-Billing	CA	Questions regarding which interfaces will be included in 13 state CMP process have been and will continue to be considered in that collaborative effort. 4/27 - SBC will handle annoucement through Accessible Letter process. ** CLOSED **
182 b	• EMI – The process for changing EMI should be subject to the 13-state CMP. The POR should explain that a Billing Forum is under development to discuss the Change Management issues as part of the 13 State CMP.	Corecomm	FMO-Billing	CA	Questions regarding which interfaces will be included in 13 state CMP process have been and will continue to be considered in that collaborative effort. 4/27 - SBC will handle annoucement through Accessible Letter process. ** CLOSED **
182 c	EDI - Because the EDI 811 is used in other SBC service areas, the POR EDI matrix should include the EDI 811 specifications for the AEBS / Resale Bill. Also, the matrix should be changed under Change Notification to read the 13 State Change Management Process based on the Billing Forum stipulations.	Corecomm	FMO-Billing	CA	The EDI 811 user guide will be issued 10/00, 90 days prior to implementation. Questions regarding which interfaces will be included in 13 state CMP process have been and will continue to be considered in that collaborative effort. 4/27 - SBC will handle annoucement through Accessible Letter process. ** CLOSED **
182 d	Consider developing Billing Forum.	AT&T	FMO - Billing	CA	The management of billing issues is currently a new business item under the 13-state draft CMP. Should the CMP draft team reject inclusion of Billing in CMP, SBC will then establish a Billing Forum. 5/5 – Parties agree pending AT&T proposed redline language. 5/9 – redline language provided in POR sent out 5/8. 5/11 Closed
186	Will the current connection points (IP addresses) be the same on the common interface? If not, when will they be changed and to what?	MCIW	FMO-Connectivity	CA	Some of the IP addresses could change. Further investigation will determine if changes are necessary. CLECs will be notified of any changes via Accessible Letter per CMP guidelines.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/11 Closed - FN with additional language added.
187	Will SBC implement changes to the connectivity options that are currently available to CLECs for EDI exchanges?	AT&T	FMO-Connectivity	CA	CLECs may use SSLv3, Connect:Direct (NDM), Commercial Value Added Network (VAN) over Private Line or Frame Relay connection into the xRAF. 5/11 Closed
188	(188) Connectivity for Ameritech relies on proprietary Ameritech software. When will Ameritech conform to SBC open standards? (191) Connectivity for Ameritech relies on proprietary Ameritech software. When will Ameritech conform to SBC open standards?	AT&T AT&T	FMO-Connectivity	CA	This topic is still under investigation. 5/5 – CLEC duplicate with 191. 5/9 - Upon implementation of the uniform application to application pre-ordering and ordering interfaces in Ameritech, the standards described in the opening paragraphs of the POR, Section III, B and C will be followed. Use of the Enterprise Access Protocol (EAP) in the Ameritech region will continue for Ameritech's existing pre-ordering and ordering interfaces until the last version using that protocol is sunset according to versioning rules in the 13-State Change Management Plan and the associated Transition Plan. 5/11 #188, 191 Add FN for open issue to address issue of retirement of existing connectivity for TCNET. 5/18 – Parties added language above to POR and agreed to CLOSE issue.
189	(189) SBC's POR commits to returning a 997 transaction for each EDI transaction it receives from CLECs. What commitment will SBC make for the timing of its return of the 997 transaction? (190) SBC's POR commits to returning a 997 transaction for each EDI transaction it receives from CLECs. What commitment will SBC make for the reliability of its return of the 997 transaction? (192) SBC's POR commits to returning a 997 transaction for each EDI transaction it receives from CLECs. What commitment will SBC make for the timing of its return of the 997 transaction? (193) SBC's POR commits to returning a 997 transaction for each EDI	AT&T AT&T AT&T AT&T	FMO-Connectivity	CA	This is a Performance Measure for both timing and reliability, and therefore will not be considered a part of this POR. 5/5 – CLEC duplicate with 190, 192, 193. 5/11 Open pending further response from SBC 5/18 – AT&T language added and parties agree to CLOSE.

Last updated 5/19/00 6:00 pm

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	transaction it receives from CLECs. What commitment will SBC make for the reliability of its return of the 997 transaction?				
19	For new GUI's the proposed schedule for release of "Initial Release Specifications" is too close to the date of implementation to afford CLECs the necessary time for training. What can be done to speed delivery? (22) When will SBC provide uniform GUI User's Guide documentation for each of the releases of the GUI application that it has announced?	AT&T AT&T	Overview-CMP Overview-CMP	CA	Although these dates were consistent with CMP, SBC's proposal for preorder and order allows for advance release of both System Requirements and User Guides. 5/15 changed to PL 5/18 Parties agreed to change to CA
190	(190) SBC's POR commits to returning a 997 transaction for each EDI transaction it receives from CLECs. What commitment will SBC make for the reliability of its return of the 997 transaction?	AT&T	FMO-Connectivity	CA	Same as #189 5/5 – CLEC duplicate with 189 5/11 Open pending further response from SBC 5/18 – AT&T language added and parties agree to CLOSE.
194	In the SBC POR, it advises that it has established "process for evaluating the ordering requirements of its various existing interfaces and the appropriate industry standards and guidelines" What are these processes?	AT&T	FMO-Connectivity	CA	Under investigation 5/5 - Merging of Issue 194 had not been reviewed by CLECs. 5/11 Closed Removed from issue 44.
196 a	(196a) III. G. Connectivity The final paragraph of this section needs to be expanded to include details on the centralized point of contact, its date of establishment, the location of process documentation, the date of availability of this documentation, etc. (214) SBC/Ameritech must document the plan for technical support of OSS functions. Will this be the IS Call Center for all regions? If so, the hours of operation must be adjusted to provide equitable coverage in all SBC/Ameritech regions.	Corecomm MCIW	FMO-Connectivity Sys Avail	CA	The IS Call Center (ISCC) will provide centralized support for all SBC regions and is available 24 x 7. Based on current call volumes, the ISCC is physically staffed Mon. through Fri. 7:00 AM to 9:30 PM Central Time, and Sat. 8:00 AM to 5:00 PM Central Time. All other hours are covered by pager, which is activated by leaving a voicemail on the ISCC ACD by selecting Option 2. Contact and escalation information is also available on the ISCC Website accessed via the CLEC Website Home Page. Hours of operation can be altered if call volumes warrant. By 11/17/2000, an Accessible Letter will be sent regarding timeframes during December when SNET and Ameritech calls will be transitioned to the ISCC and will refer CLECs to available documentation. 5/5 - Merging of Issue 214 had not been reviewed by CLECs. 5/11 Closed 196a, 214
196 b	Define hardware and software requirements for web based applications.		FMO-Connectivity	CA	New Issue from Dallas Collab. 5/9 - Software requirement for the Uniform Web GUI applications for Pre-Ordering and Ordering is a browser that is

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					capable of supporting the applications. Options available are *Netscape Version 4.5 or higher or Microsoft Internet Explorer Version 4.01 SP2 or higher.* Dependent on the final infrastructure architecture, SUN Java Plug-in version 1.2.2 may also be required.
					The Web applications will be usable on any workstation that has the ability to support the browser software. It is suggested that the workstation have a minimum of 128 MB of memory in order to ensure adequate performance.
					5/11 Closed – language added to POR.
197	SBC/Ameritech must address uniformity of business rules per the merger agreement and documented in the implementation guideline.	MCIW	FMO-Document ation	CA	SBC will move to a common document for all of its regions with the introduction of the common platform for ordering and pre-ordering. *This document will be the LSOR/LSPOR.* SBC will provide EDI information for each LSOR field, including Notifications. The EDI information will include the following: (1) Header, detail or sub line; (2) Transaction set position; (3) EDI data element; (4) EDI field name. The LSOR for the 1st quarter of 2001 will contain this information. Documentation formats for Maintenance/Repair and Billing will remain as it is today.
					(insert this as a substitute for all words under table on page 54 "Current and Uniform Doc table")
					5/12 Closed
198	*Documentation provided for electronic distribution must be PDF format and Microsoft Word format.*	MCIW	FMO-Document ation	CA	SBC will move to a common document for all of its regions with the introduction of the common platform for ordering and pre-ordering. *This document will be the LSOR/LSPOR.* SBC will provide EDI information for each LSOR field, including Notifications. The EDI information will include the following: (1) Header, detail or sub line; (2) Transaction set position; (3) EDI data element; (4) EDI field name. The LSOR for the 1st quarter of 2001 will contain this information. Documentation formats for Maintenance/Repair and Billing will remain as it is today.
					(insert this as a substitute for all words under table on page 54 "Current and Uniform Doc table")
					5/12 Closed
199	Documentation provided on the web must be in HTML format.	MCIW	FMO-Document	CA	5/9 SBC has made a decision not use HTML formats for WEB documents. Upon conversion of the documents to HTML,

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			ation		formatting is lost, thus making the material unusable to the CLEC community. If PDF is used, it will be business as usual for SBC. Word has also been suggested, but this is pending a decision from the CLEC community. 5/12 Close
20	Prior to the implementation of the uniform versioning process, what versioning system will be made available for new interface releases?	AT&T	Overview-CMP	CA	SBC is committed to the successful conclusion of negotiations on the 13 state CMP. Versioning is being addressed in the 13 state CMP Transition Plan. 5/15 Closed
200	When will SBC distribute the EDI Implementation Guide for pre-ordering, ordering and provisioning?	MCIW	FMO-Document ation	CA	SBC will follow the 13-State timelines for the introduction of the common GUI and App to App in all regions. Handout to be distributed at Collaborative session. 5/12 Leave open. FN added for agreement on timeline 5/19 – Parties agreed with the additional language in the footnote that tie to the Table 26. Parties agree to CLOSE.
201	Requirements documentation must be issued as a single document, not multiple piece-meal changes distributed by accessible letter. If the requirements change, they must be updated with the changes and redistributed as a complete document.	MCIW	FMO-Document ation	CA	The normal process is that if the requirements change, they will be updated in the letter attachments and will be redistributed as a complete document. 5/12 Closed. New language added
202	After the collaborative is held on requirements documentation the week of April 10, 2000, the outcome of that meeting must be included as part of this document.	MCIW	FMO-Document ation	CA	SBC will move to a common document for all of its regions with the introduction of the common platform for ordering and pre-ordering. This document will be the LSOR/LSPOR. SBC will provide EDI information for each LSOR field, including Notifications. The EDI information will include the following: (1) Header, detail or sub line; (2) Transaction set position; (3) EDI data element; (4) EDI field name. The LSOR for the 1st quarter of 2001 will contain this information. Documentation formats for Maintenance/Repair and Billing will remain as it is today. (insert this as a substitute for all words under table on page 54 "Current and Uniform Doc table") 5/12 Closed
203	What will be done to conform Ameritech's Pre-Ordering EDI documentation to SBC standards?	AT&T	FMO-Document ation	CA	A common suite of documentation will be developed to support the uniform interfaces. This includes a 13-state EDI implementation guide. Input that the CLECs provided during

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					the April 11, 2000 13-state Requirements and Documentation meeting, as well as ongoing CLEC input, will be taken into account during the development.

5/12 Closed |
| 207 | What will be done to upgrade Ameritech's Electronic Service Ordering Guide (ESOG) to SBC Documentation Standards? It does not now conform to the documentation that SBC provides in its other regions. | AT&T | FMO- Document ation | CA | Under Investigation
5/9 SBC will move to a common document for all of its regions with the introduction of the common platform for ordering and pre-ordering. This document will be the LSOR/LSPOR. SBC will provide EDI information for each LSOR/LSPOR field, including Notifications. The EDI information will include the following: (1) Header, Detail or sub line; (2) Transaction set position; (3) EDI data element; (4) EDI field name. The LSOR/LSPOR for the 1st Quarter of 2001 will contain this information.

This information can be fund in Accessible Letters:
AIT   CLECAM00-033
PB   CLECC00-120
NB   CLECN00-072
SWBT   CLEC00-102
SNET   CLECCT00-060
5/12 Closed |
| 208 | What will be done to conform Ameritech's EDI for Ordering documentation to SBC standard? | AT&T | FMO- Document ation | CA | A common suite of documentation will be developed to support the uniform interfaces. This includes a 13-state EDI implementation guide. Input that the CLECs provided during the April 11, 2000 13-state Requirements and Documentation meeting, as well as ongoing CLEC input, will be taken into account during the development.
5/12 Closed |
| 210 a | III. H. Documentation
The matrix in this section should be updated to include the Connectivity User Guide and the Testing User Guide. | Corecomm | FMO- Document ation | CA | The matrix will be updated accordingly. *(to be discussed further in collaborative)*

5/12 Closed |
| 214 | (214) SBC/Ameritech must document the plan for technical support of OSS functions. Will this be the IS Call Center for all regions? If so, the | MCIW | System Availability | CA | CLOSED – moved to #196a
Response same as # 196a. |

Last updated 5/19/00 6:00 pm

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	hours of operation must be adjusted to provide equitable coverage in all SBC/Ameritech regions.				5/5 - Merging of Issue 214 had not been reviewed by CLECs. 5/11 Closed
217	SBC/Ameritech must continue work toward provision of a detailed transition plan.	MCIW	Timeline	CA	A complete transition plan for movement to the 13-State CMP for all regions will be part of the Final CMP document targeted for 6/1/2000. 5/16 Parties agreed to close
221	(221) The OSS Plan of Record for Pre-Ordering and Ordering of xDSL and Other Advanced Services (xDSL POR) focused solely on the development of enhancements to DataGate and EDI for Pre-Ordering and EDI for Ordering.	MCIW	xDSL	CA	These items were further discussed in the Advanced Services Plan of Record. 5/18 – Parties agree to CD issue 220 & 221 to merge with Issue 224. Parties agree issue 224 should be DO/TA. 5/19 – Parties agree to split issues back out since each issue, although related, have different status. Change 224 to TA, 220 to DO and 221 to CA. Parties agree.
226	What TCNET changes will be made and when to incorporate loop qualification information, queries, and responses?	AT&T	xDSL	CA	Changes are referenced in the Advanced Services Plan of Record. 5/19 – There is a planned release for June 2000 to install the Loop Qualification process in TCNET. That process will continue to be available in TCNET until TCNET is replaced by the uniform GUI and appropriately retired under the CMP. Parties agree to CLOSE.
23	(23) Manage All OSS applications under the CMP. The Change Management Process for the 13 states is still being drafted. All interfaces that are used by CLEC's should be managed and communicated under the CMP process. As a result, the following interfaces need to be defined and managed through the CMP. • ASR processing under EXACT/BDS-Telis • Billing • Trouble Administration • LIDB/CNAM • E911	Allegiance Telecom	Overview-CMP	CA	It was agreed by the 13-State CMP drafting team to add Billing and Electronic Bonding for Trouble Administration as new business, to be developed after the main document is put into effect, now 6/1/00. SBC will work with the drafting team to address new business issues and develop transition timelines no later than 12/31/00. E911 changes that impact the wholesale OSSs are already considered part of CMP. It has also been stated in CMP that the ASR process is out-of-scope for local CMP. It is handled on a national basis via OBF. SBC has agreed to follow those timelines.
	(31a) II. B. - Ordering Available Interfaces - The POR needs to be clarified to indicate whether changes to EXACT, the ASR application to application interface for ordering Unbundled Dedicated Transport and Interconnection Trunks, will subject to the 13 state CMP; likewise, for Telis system.	Corecomm	PMO-O		5/5 – CLECs agree to combine. 5/15 31a Corecomm to provide language 23 and 144 RPA 5/16 31a closed accepted. Language placed in the POR. Issue 144 closed accepted, Issue 23 closed agreed FN in POR.

Last updated 5/19/00 6:00 pm

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	(144) The interface is not managed through the Change Management Process *(Refers to FMO-O-DA Listings)*	Allegiance Telecom	FMO – O – DA Listings		
236	(236) Improvements to the Security Request process for GUI applications. Processing a Security Request for access to the various OSS applications in the SWB and PacBell regions takes 10 business days currently. This long process impedes the CLEC's ability to provide service to their customers. Considering all the advancements in technology, SBC should be able to improve the process where these requests should be processed within 48 hours as they do with other Service Requests.	Allegiance Telecom	Misc.	CA	CLOSED – moved to #184 Response same as # 184. Once Generic IDs are established for a CLEC, the internal assignment of those IDs will be controlled by the CLEC. 5/5 - Merging of Issue 184 had not been reviewed by CLECs. 5/11 #236 Closed duplicate 5/19 – Parties agreed to split out for clarity since 236 was CA and 184 was DO.
237 b	Will there be any changes to the order posting process as a result of this Plan?	Birch	Misc.	CA	*No changes to the order posting process are anticipated with this POR.* 5/16 Parties agreed to close
237 c	Pg 53 talks about use of digital certificates. Doesn't say when and what the process is, or where we can find specifics.	Corecomm	Misc.	CA	SBC plans to use Digital Certificates for CLEC access to the Uniform GUIs over the Internet. Vendor negotiations and application requirements development are underway. The 10/2/2000 CLEC OSS Interconnection Procedures document will be updated to include this process. 5/11 Closed – language added
239	Alternative PIC verification process.	Birch	Misc.	CA	New issue from 4/26 Collab. 5/10/00 The LOCs will continue to accept and process PIC Verification requests directly from the CLECs. 5/16 Parties agreed to close
24	(24) Birch has expressed numerous concerns regarding the prioritization and implementation of the changes that will be associated with this Plan of Record. To reiterate some of these concerns: a) quality and extent of testing, e.g. through to posting; b) SBC has continued to prioritize "mandates" above CLEC's Change Requests; c) adherence to Change Management guidelines and timelines, i.e. overuse of exception releases, significant "last minute" requirements changes, etc. and d) changes to systems without notification to the	Birch Telecom	Overview-CMP	CA	See responses to #4 and #17. 5/5 – CLECs agree to merge 6 & 24. 5/10 FNS Not ready to discuss. ATT wants Legacy Systems lang incorporated. Backend leg sys that will affect clecs with man process. Combine w/24

Last updated 5/19/00 6:00 pm

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	CLEC community. SBC must prove that they can comply with Change Management practices, before Birch can approve of the POR and the 13-state Change Management Guidelines. (5) The information under the change management section must be updated to reflect the correct status of the collaborative effort being undertaken to develop a 13-state change management document. The new proposed date for implementation of this document is June 1, 2000, assuming the many open issues with the plan are worked out. (6) Because the Change Management Process is essential to effectively managing change in the OSS interfaces, MCI WorldCom can not sign off on any POR until the change management plan to cover ALL 13 states of the SBC/Ameritech foot print is finalized and fully supported by SBC/Ameritech.	MCIW MCIW			5/15 Issue 6 is closed CA, Issue 5 is Closed CA and Issue 24 remains PL 5/16 Closed agreed Issue 24 FN in POR
247	Correct Table 17 to remove word "Basic" from Loop with Basic Port Combo.	Birch	FMO – Order	CA	5/18 – New issue for SBC to validate. 5/19 – Birch checked ICA for ability to order a loop and ANY of the ports listed in the table. Parties agree to strike "basic" and add clarification footnote: "Loop with Port Combo" includes combinations of loops with ports consistent with state specific Interconnection Agreements. - Issue 247 (CLOSED)" Parties agree to CLOSE.
25	In the narrative description of pre-order functions, SBC states in some cases that the functionality is provided on a manual basis. The table, however, does not include the information pertaining to manual provision of data. In order for the table to reflect what is presented in the narrative, this must be included.	MCIW	PMO – PO PMO – Prov	CA	SBC has modified the table to note manual process where referenced in the text. Modified table will replace the current PMO Pre-Order Table in POR at the end of the Pre-Ordering section. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
26	(26) SBC/Ameritech must list all of the current pre-order application to application and GUI interfaces that are used in each region. (30) SBC/Ameritech must list all of the current ordering application to	MCIW MCIW	PMO – PO PMO-O	CA	See handout for list of current Pre-order/ ordering/ provisioning interfaces (both App to App and GUI). 4/27 - Need to update list (eg. Cesar)

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	application and GUI interfaces that are used in each region. (33) SBC/Ameritech must list all of the current provisioning interfaces that are used in each region.	MCIW	PMO-Prov		5/5 – CLECs agree to leave these together. SBC agrees to include table in POR. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
27	SBC/Ameritech must list all back end systems into which CLECs have access.	MCIW	PMO – PO	CA	See handout for list of current back end systems into which CLECs have direct access. See #26. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
28	The tables summarizing the ordering application to application and GUI interfaces currently available lists LSOG versions that do not accurately reflect the current version being used. For example, SWBT and PB/NB are currently on LSOG 2+ not LSOG 3. This table must accurately reflect the current functionality, with explanations if necessary, i.e. LSOG 2 with partial implementation of LSOG 3.	MCIW	PMO - O	CA	Application to Application access to Local Service Request (LSR)-based ordering functions is provided to CLECs in all SBC/Ameritech service areas via an EDI interface, which is the industry standard means of communication for the ordering of local services. The application to application interfaces in SBC/Ameritech service areas currently run ASC-X12, Version 3072. SWBT, PB/NB and SNET have implemented LSOG Version 2 (plus) with modifications to accommodate many of the Version 3 enhancements, such as the move of hunting from the products forms to the LSR form as well as other field changes associated with TCIF issue 8 and developed TCIF/EDI guidelines. Ameritech is currently on LSOG Version 2, TCIF issue 7. 5/10 Update table and wording of AIT versioning. In disagreement. 5/16 Closed agreed. POR language updated.
30	(30) SBC/Ameritech must list all of the current ordering application to application and GUI interfaces that are used in each region.	MCIW	PMO - O	CA	See handout for list of current Pre-order/ ordering/ provisioning interfaces (both App to App and GUI). 5/5 – CLECs agree duplicate 26. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
31	(31) To accurately reflect the current method of operation,	MCIW	PMO – O	CA	For PMO, details on the AIT 870 transaction as well as

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	SBC/Ameritech must document that currently in the Ameritech region, Ameritech sends unsolicited jeopardy notification by coding to an 870 transaction versus sending an 855. The 870 transaction is not listed in the table and jeopardy notification methods are not listed in the other regions. This information should be added. (134c) In addition, there continues to be reference to the Unsolicited 865 usage "to advise CLECs of customer impacting provider initiated changes." This functionality should be replaced with a measurement of the occurrence of the unsolicited 865's due to service center error.	Corecomm	FMO – O		transactions for the other regions are covered in Section II.C Provisioning under the Function of Jeopardy Notification and also in the table at the end of that section. The FMO is shown in Section III.D Provisioning under the Function of Jeopardy Notification stating the 865 transaction will be used in the uniform environment for jeopardy notification. 5/5 – CLECs agree duplicate 31. 5/10 31 closed. 134c will be split and stand-alone.
31b	855/865 Transactions - The POR contains no reference to positive response data detail, i.e. adjusted delivery dates, service order numbers, Ameritech assigned data such as hunt groups, telephone numbers etc. Further, there is a need to clarify the verbiage concerning 865 transactions in the Ameritech service area to indicate that they are "unsolicited" transactions due to Ameritech service center error corrections. Also, the matrix summarizing EDI transaction usage should be expanded to reflect that Ameritech's 855 records for FOCs can return adverse delivery dates, service order numbers, and assignments (i.e, hunt groups, telephone numbers, etc.)	Corecomm	PMO - O	CA	Information regarding current transaction content is available via the ESOG. Future transaction detail will be provided as part of specifications per Change Management timeline. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed 5/15 re-opened SBC to explain how unsolicited information is returned in SWBT/PB/NB plus full refresh of supps 5/16 POR language added to address supps and unsolicited information from SWBT/PB/NB/SNET. Closed agreed
32	In the narrative description of provisioning functions, SBC states that when the functionality in question is provided on a manual or alternate basis. The table, however, does not include the information pertaining to manual or alternate provision of data. To be all inclusive, the table must reflect what is presented in the narrative.	MCIW	PMO-Prov	CA	Refer to the response for #25 5/5 – CLECs wish to keep separate due to PO vs Prov differences. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
33	(33) SBC/Ameritech must list all of the current provisioning interfaces that are used in each region.	MCIW	PMO-Prov	CA	See handout for list of current provisioning interfaces (both App to App and GUI). 5/5-CLECs agree duplicate w/26. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed
34	(34) All non-standard billing records that are used in the different service areas must be listed in the OSS POR. For example, in the SWBT region, there are non-standard category 90 records that	MCIW	PMO& FMO-Billing	CA	Under investigation 5/10 PMO issue open

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	SWBT uses for clearinghouse billing and reciprocal compensation. In order for both the PMO and the FMO to be accurate, SBC/Ameritech must explain the current method of operations and define how these records will be handled in the future. (174) Any non-standard billing records that will be used in the different service areas must be listed in the OSS FMO. In order for both the PMO and the FMO to be accurate, SBC/Ameritech must define how these records will be handled in the future.	MCIW		TA	5/16 Issue 34 closed agreed. Language added to the POR Issue 174 is changed to TA
35	(35) The Bill Info GUI application is listed as providing on-line access to billing information. The statement is also made that there were recent collaborative meetings with representatives of the CLEC community who did not identify an interest in on-line access to the rendered bill. MCI WorldCom uses this functionality on a regular basis and would like to know when these collaborative meetings took place. (176) Contrary to what is stated in the POR, MCI WorldCom has a huge interest in SBC providing on-line access to the billing. This is capability that is currently available and we do not want to lose this functionality. On-line access to the billing is extremely useful in the audit process. MCI WorldCom uses The Bill Info GUI application and wants this application to continue to be available.	MCIW	PMO& FMO-Billing	CA	Under investigation 5/5 – SBC assured MCI that Bill Info will not go away. This will be included in the POR language. MCI agreed to this pending language. 5/9 – redline language provided in POR sent out 5/8. 5/10 closed both 35, 176
36	SWB bills UNE facility and local usage in CABS and Toll and DA associated with UNE out of the CRIS system. The diagram on page 26 must illustrate this.	MCIW	PMO-Billing	CA	Under investigation 5/10 closed
38	(38) Trading partnership IDs or IP address assignment rules and methods and procedures must be included in the POR. Limitations on Ameritech sends unsolicited jeoparadry notification by coding to an 870 PMO (183) Trading partnership IDs or IP address assignment rules and methods and procedures must be included in the POR. Limitations on the numbers and methods of connection must be outlined in the POR. PMO (185) Are there any limitations on IP addresses that are not listed in the OSS POR?	MCIW MCIW MCIW AT&T	PMO& FMO- ty	CA CA CA CA	One IP address + port combination per CLEC ID (EDI Trading Partner ID or User ID), per service, per environment (product Provisioning under the Function of Jeoparay Notification and next Collaboratives to further explain this formula and cite examples. This information will be added to the 10/2/2000 update of the CLEC OSS Interconnection Procedures document. 4/27-CLECs want more clarification on Trading Partner IDs. 5/5 – CLECs agree to combine as long as we answer Trading Partners and IP issues. 5/10 Pending Jeans language

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	(195) Regarding connectivity to SBC/Ameritech networks, when will ARAF and SRAF documentation be provided that specifies IP addresses, routers and recognizing more than one IP address?				Issue 38, 183 language is still open 5/11 #38 FN added "Pending table insertion into PMO/FMO" #183, 185 FN to clarify AIT process, insert table similar to PMO, add language supporting service bureau providers #195 Added language - Closed 5/16 Added language to Connectivity PMO Section F of the POR. Closed agreed issue 38. 5/16 Added table to the Connectivity FMO Section G of the POR. Closed agreed issues 183 and 185.
39	**(FMO Section III.A - Standards)** SBC states that it is proposing OSS interfaces and GUIs that are "wholly consistent" with industry standards. However, the standards SBC has selected are not the most current version available in the industry. As Rhythms will discuss further below, SBC must commit to develop its interfaces and GUIs according to the most recent standards and guidelines available in order to ensure CLECs have access to state-of-the-art, and comprehensive capabilities.	Rhythms	FMO-Overview-Standards	CA	SBC is committed to be current with standards. Given the CMP timeline requirements and the expected delivery dates of LSOG 5, the uniform release will need to be LSOG4. 5/11 OPEN Need for information on LSOG5 functionality & versions, TCIF, CORBA standards 5/15 Footnote page 3 of FMO. This issue will be treated together with 39-42. 5/16 Closed Agreed. Language Added to POR
4	(4) SBC/Ameritech explains its commitment to implementing the most current versions of standards and states that work will be done in the Change Management Process ("CMP") to determine if more advanced version of the <u>industry standards</u> must be implemented. MCI WorldCom requires the commitment of SBC/Ameritech to work ALL changes to interfaces within the change management process, not just those proposed for advanced implementation. (134a) III.C. Ordering The first paragraph of this section have the following addition: " These choices of guidelines and standards levels are subject to collaborative discussion between CLECs and SBC as provided by the 13 State Change Management Process."	MCIW Corecomm	Overview-CMP FMO – O	CA	Merged #4 and #134a: SBC will implement all changes to the interfaces within the Change Management Process and will use the exception process only on a limited basis. *(update POR by substituting this for the last sentence of the second paragraph of CMP section.)* 5/5 – CLECs wish to keep 8 separate from #4. CLECS will draft language to cover all CMP concerns to hopefully close multiple issues. CLECs propose to add language to POR since 13 state CMP is not finalized. 5/9 – redline language provided in POR sent out 5/8.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/10 4, 134a closed
40	**FMO Section III.B. (Pre-ordering)[1]** SBC states that it will implement a uniform version of its existing application to application pre-ordering interface using either EDI or CORBA. SBC plans to base the interface on the OBF LSOG version 4. However, as SBC knows, the most current version of guidelines from OBF is LSOG version 5 (copies of which will be available in July). SBC must develop its interface based on this most recent version of LSOG because LSOG version 4 is lacking fields to support a number of capabilities or features to which CLECs are entitled under the FCC's UNE Remand, or other orders, and capabilities that SBC has already agreed to provide in the Advanced Services POR. For example, LSOG version 4 does not support loop qualification or line sharing. [1] SBC did not provide any details regarding certain changes to the GUI available for pre-ordering in Ameritech's region. In an Accessible Letter circulated in March, (CLEC 00-082) SBC indicated that TCnet in the Ameritech region, will be replaced by another web-based GUI. At the time SBC released the POR, it must have know of this development, yet there is no discussion in the POR. SBC should provide sufficient details so that CLECs can evaluate SBC's proposal.	Rhythms	FMO-Overview-Standards	CA	SBC has made commitments to provide functionality required to support the preordering and ordering of advanced services and will do so regardless of LSOG versions. 5/11 OPEN Need for information on LSOG5 functionality & versions, TCIF, CORBA standards 5/15 Concerning footnote 1 the Accessible Letter referenced, relates to the movement of the handbook portion of TCnet and not the preorder portion. It is SBC's intent to maintain the pre-order portion of TCnet beyond the deployment date of the uniform GUI. TCnet preorder will be retired under CMP processes. 5/15 This issue will be treated together with 39-42. 5/16 Closed Agreed. Language Added to POR
41	**FMO Section III.C. (Ordering)** SBC indicates that it will implement a single, uniform application to application interface based on EDI and an enhanced version of LEX. Both will utilize OBF's LSOG version 4. As discussed above, SBC should utilized LSOG version 5 instead. Although LSOG version 4 could technically be modified to support many of the capabilities added in LSOG 5, it would be much easier and efficient to adopt LSOG 5, and make any small modifications are necessary to support fully all ordering functions for xDSL-capable loops rather than having to make substantial changes to LSOG 4 to achieve the same result.	Rhythms	FMO-Overview-Standards	CA	SBC has made commitments to provide functionality required to support the preordering and ordering of advanced services and will do so regardless of LSOG versions. 5/11 OPEN Need for information on LSOG5 functionality & versions, TCIF, CORBA standards 5/15 This issue will be treated together with 39-42. 5/16 Closed Agreed. Language Added to POR
42	**FMO Section III.C. (Ordering)** As indicated above, there are some capabilities, or products, for which there are no OBF guidelines currently. In such instances, SBC should provide support on a uniform basis based on guidelines or standards in progress. Such support must be uniform throughout the four regions of SBC/Ameritech. Regional variations are extremely burdensome to	Rhythms	FMO-Overview-Standards	CA	When necessary to support capabilities or products for which there are no accepted OBF guidelines, SBC will provide support on a uniform basis. Throughout its four regions and, where possible, base that support on guidelines or standards in progress.

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	administer and are a serious impediment to CLECs' ability to deploy services on a rapid, scalable basis.				5/11 OPEN Need for information on LSOG5 functionality & versions, TCIF, CORBA standards 5/15 This issue will be treated together with 39-42. 5/16 Closed Agreed. Language Added to POR
42a	III.A. Overview Standards - Corecomm recommends that the paragraph under the standards matrix be expanded to include language indicating that SBC/Ameritech and the CLECs may work collaboratively through the 13 state Change Management Process to determine the appropriate implementation of selected standards versions or parts of standards versions based on the community's functionality requirements.	Corecomm	FMO-Overview-Standards	CA	SBC is currently working collaboratively with CLECs through the CMP process. SBC can accept input based on its capability to provide all the desired functionality within a given timeframe (cannot provide full functionality for LSOG releases without adequate development time). CLEC concerns with phased implementation of new LSOG functionality is addressed with SBC's agreement to support 3 versions of its ordering interface (most recent dot version of the previous LSOG version and the two most recent versions of the current LSOG). 5/11 Deferred CMP issue. 5/15 SBC modifies it response to delete the third sentence from above. Further this issue will be treated together with 39-42. 5/16 Closed Agreed. Language Added to POR
48	This section starts with the statement that "All SBC/Ameritech service areas will implement a single uniform version of *their existing application to application* preordering interface. This statement makes it sound as if each region will have a version of the uniform pre-order interface. This wording must be changed to state that all existing application to application pre-order interfaces will be combined into a single uniform version for all SBC regions.	MCIW	FMO-PO	CA	Yes, wording will be changed. 5/9 -- redline language provided in POR sent out 5/8. 5/15 closed POR language updated
49	(49) This section does not address whether SBC plans to standardize values between pre-order and order information, i.e. field names and values obtained from a pre-order inquiry. The CLEC community has repeatedly stated to SBC that it is critical that the functionality to receive **fully parsed** CSRs be available. The information obtained in pre-order must be formatted correctly for the CLEC to accurately populate the LSR and to facilitate flow-though into and through the uniform ordering interfaces. Fully parsed CSRs must be available by application to application interface, i.e. EDI pre-order and DataGate, and by the GUI interfaces like Verigate.	MCIW AT&T	FMO-PO FMO-PO	CA	SBC will provide parsed CSRs as mentioned in the POR. 4/27 - In addition, POR will be updated to reflect that address fields will be parsed on the CSI response. 5/5 – CLECs say 49 is about synchronization/std value. Okay with merging 51, but keep 49 and 75 issues separate. 5/9 – redline language provided in POR sent out 5/8.

Last updated 5/19/00 6:00 pm

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	(51) CLECs require SBC/Ameritech Implementation of the fielded Customer Service Record				5/15 Closed redline language added to POR
5	(5) The information under the change management section must be updated to reflect the correct status of the collaborative effort being undertaken to develop a 13-state change management document. The new proposed date for implementation of this document is June 1, 2000, assuming the many open issues with the plan are worked out. (16) The 13 State Change Management Process is not yet agreed by the industry members.	MCIW AT&T	Overview-CMP	CA	Assuming the 13 state CMP process is adopted, SBC will operate under this 13 state process and its associated Transition plan. In the event CMP 13 state process is not adopted by 6/1/2000, until it is, SBC will operate under the most recent draft plan to implement the changes identified in this POR. *(New third paragraph under the CMP section of POR)* 5/5 – CLECs agree to combine 5 & 16. 5/9 – redline language provided in POR sent out 5/8. 5/10 FN3 ok FN5 Not ready to discuss. ATT wants Legacy Systems lang incorporated. Backend leg sys that will affect clecs with man process. Combine w/24 5/15 closed CA
50	(50) In the discussion of Customer Service Information Inquiry it is stated that CSI responses will be in a parsed format consistent between service areas, but then qualifies this by differences "based on the availability of information" in backend systems. The CLEC will be required to return information on the LSR order in a parsed format. SBC must, therefore, make backend source data match this format. As previously stated, customer pre-order information must be in a **fully parsed** format in all cases when it is returned to the CLEC.	MCIW AT&T	FMO-PO FMO-PO	CA	Under investigation. 5/5 – CLECs agree 62 is duplicate 5/15 Closed redline language revised 62 separated back out of 50 and set as TA
52	The POR FMO states that the uniform GUI access to pre-order functions will be an "enhanced" version of Verigate. SBC/Ameritech must be more specific about the enhancements. More detail is required to determine if this adequately meets the needs of the CLEC community.	MCIW	FMO-PO	CA	The Uniform Web Based Pre-Order application will include all functionality currently available via Verigate, with the addition of Order Status, Provisioning Order Status, Reservation of 1 TN, and Confirmation of a reserved TN 4/27 - CLECs want more detail added to describe the connectivity options.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					5/9 – redline language provided in POR sent out 5/8. Need to add following for more clarification. "CLECs may access the uniform pre-ordering GUI via private line, frame relay, dial-up or the Internet as described in Section III G." 5/15 closed updated language placed in POR
53	USOCs must be uniform across all SBC service regions, except where product offerings are unique to a service region or differ because of product tariffs. These differences must be clearly identified.	MCIW	FMO-PO	CA	A team has been established to review USOC codes for ordering Local services across the 13-state region in conjunction with common business rules. A comprehensive list indicating the uniform USOCs and differences due service regions or tariffs will be provided in the OSS Business Rules POR. 5/15 closed updated language placed in POR
60	(60) Why does SBC/Ameritech Address Validation by working telephone number for residential services only?	AT&T	FMO-PO	CA	The OSS accessed by both SBC retail and CLECs was constructed to provide this validation step on residential service address only. Addresses for all accounts, both residence and business, may be validated through input of the address itself. 5/5 – CLEC duplicate of 81. 5/9 – redline language provided in POR sent out 5/8. 5/15 Closed
63	SBC advises of a line limitation that it will impose on Customer Service Record responses that it will provide to CLECs. What is this size limit, or when will the size limit be announced?	AT&T	FMO-PO	CA	(63) This will be investigated and a uniform size limit will be established. 5/5 – CLECs wish to keep 63 & 83d separate. 5/10 - The interface will return up to 5000 working lines for app to app and up to 1000 for GUI. Each working line will have up to 10 display lines with 80 characters per display line. 5/15 closed. Updated language placed in POR
64	What steps will SBC take to provide CLECs with a query to obtain valid PIC/LPIC entries at the local switch level of precision prior to the uniform application to application interface being available?	AT&T	FMO-PO	CA	Under Investigation 5/9 SBC plans to provide this functionality with the Uniform OSS. However, SBC is currently investigating the potential for delivering this functionality prior to the Uniform OSS. 5/15 Parties agree to Close
7	SBC/Ameritech must include in the POR their commitment to continue	MCIW	Overview-	CA	From page 6 of Uniform POR.

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#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
	working with the CLEC community in each region to address business related issues in the regional User Forums.		CMP		"SBC/Ameritech agrees that there needs to be a process that addresses business process changes, such as manual processes and forms, that fall outside the scope of the OSS CMP. SBC/Ameritech is committed to putting in place by April 2000 a process by which these changes can be addressed, including establishment of CLEC User Forums. Until these forums are established, SBC/Ameritech will address these changes in the existing SBC/Ameritech user forums." 5/10 Language added to POR. Disagreement on statement exists. 5/15 Closed
73	For telephone number reservations, will CLECs be able to change the reservation once it is made? Could the reservation period be extended by the CLEC updating the reservation?	AT&T	FMO-PO	CA	5/9 - The capability to return a TN and select a new one will be provided on a 13-state basis. However, SBC has no way to extend the reservation period. 5/15 closed. Question AIT document dated 5/3/00 which indicates 45 day reservation period. References FCC order 00-104
74	What pre-order response time commitments will be available to CLECs? Will separate time commitments be made for application-to-application versus EDI?	AT&T	FMO-PO	CA	Performance Measure 5/15 clarification. this is for GUI rather than EDI 5/18 Parties agreed to change to CA. SBC provided POR language.
79	**FMO Section III.B. (Pre-ordering)** The POR states that SBC will make available a uniform GUI to support pre-ordering functions. That GUI will be an enhanced version of Verigate, which SBC currently offers CLECs. SBC makes a vague statement that the enhanced Verigate will have functionality "similar" to that of the application to application interface based on EDI or CORBA. However, similarity of functionality is not sufficient. In order to utilize Verigate to support the type of integrated, mechanized, and flow-through OSS that CLECs require, the GUI must have functionality that is identical to that of the interface. SBC should provide much greater detail regarding the ways in which the functionalities of Verigate and the EDI/CORBA interface will differ, and commit to making the functionalities identical.	Rhythms		CA	The word similar was chosen as an inherent nature of GUI's Vs App to App interfaces. The intent is that the functionality will be identical. 5/9 – redline language provided in POR sent out 5/8. 5/16 parties agreed to change to close agreed
8	The OSS POR does not adequately address specific concerns related to change management and does not convey the level of commitment	MCIW	Overview-CMP	CA	CLOSED – moved to #4

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	from SBC/Ameritech that will be necessary to make the transition to the uniform interfaces. It is essential that ALL changes be worked through the change management process and that the use of the exception process be used on a very limited during this process.				5/5 – CLECs wish to keep 8 separate from #4. CLECS will draft language to cover all CMP concerns to hopefully close multiple issues. CLECs propose to add language to POR since 13 state CMP is not finalized. 5/9 – redline language provided in POR sent out 5/8. 5/10 POR language OK 5/15 Closed
81	**(81) FMO Section III.B. (Uniform Pre-ordering Functions)** SBC states that it will support Address Validation Inquiry as part of its uniform interfaces and GUIs for pre-ordering. However, SBC has unilaterally decided to provide access to validated address information by working telephone number only for residential service. Such limitation must be eliminated so that CLECs may perform the inquiry for business service as well. Otherwise, CLECs will be seriously harmed because they will not be able to validate business addresses, and thus, will be subject to rejections by SBC's OSS. Without address validation, CLECs will literally be forced to guess the correct address for a business customer through trial and error. (60) Why does SBC/Ameritech Address Validation by working telephone number for residential services only?	Rhythms AT&T	FMO-PO FMO-PO	CA	Refer to #60 5/5 – CLEC duplicate of 60. 5/9 – redline language provided in POR sent out 5/8. 5/15 Closed Rhythms agreed to close on 5/16
82	**FMO Section III.B. (Uniform Pre-ordering Functions)** In regard to Telephone Number Availability, SBC indicates that it will limit the quantity of telephone numbers that can be reserved in a single transaction to one. SBC's internal operations are not so restricted. Therefore, this restriction is a violation of SBC's parity requirements under the Telecommunications Act of 1996, and must be removed. This restriction not only raises parity concerns, but it could also be an impediment to CLECs' ability to obtain telephone numbers for line-shared UNEs.	Rhythms	FMO-PO	CA	Under Investigation. 5/9 – One reservation per transaction is not a limitation. CLECs can send as many transactions as needed. The App to App interface transaction is constructed to handle a single transaction at a time. In fact there is no limit to the number of transactions that a CLEC may request sequentially or simultaneously via the CLEC interface. 5/16 Parties agreed to change to UI 5/18 – SBC explained that retail side of SBC can only request up to 5 TN and can only reserve a TN one TN at a time. This is same as the uniform FMO. 5/18 - Change status to PCA pending Rhythms response. 5/19 – SBC further clarified that once retail representative leaves the display and reservation transaction, numbers not

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					reserved are immediately returned to the pool. Rhythms agrees to close.
83d	Customer Service Information Inquiry – The POR states that "[a] uniform size limit will be established on CSI responses. The CSI response will be in a 'parsed' format consistent between service areas, however the data content will differ based on the availability of information in the source backend systems and service area product differences." The POR should specify how the information will be parsed.	Corecomm	FMO-PO	CA	(63) This will be investigated and a uniform size limit will be established. 5/5 – CLECs wish to keep 63 & 83d separate. 5/9 – redline language provided in POR sent out 5/8. 5/15 closed
87	What size limitation will SBC impose that limits the information available to CLECs via the Directory Listing query?	AT&T	FMO-PO-DA Listings	CA	5/10 The interface will return up to 5000 working lines for app to app and up to 1000 for GUI. 5/19 – Parties agree to close.
89	MCI WorldCom does not agree with the process SBC outlines for 850/855 Transactions. Today in SWBT and PacBell/Nevada Bell, when a negative 855 is sent on an initial 850, an 860 is sent to correct the error. With the future process, the 850 would continue to be sent as opposed to the 860. MCI WorldCom's preference is that the process of sending an 860 be continued.	MCIW	FMO – O	CA	Would like to get comments from other CLECs on their preference as well. This will then be reviewed again to determine uniform process. 5/9 - As a result of the CLECs' request during the collaborative and after further investigation, SBC determined the uniform process will follow the SWBT/PB process. The POR will be updated to reflect this language. The SWBT and PB LSORs Chapter 4 currently explain the Fatal and Super Fatal process and lists the conditions of a Super Fatal error. POR LANGUAGE *(replaces Section IIIC, Ordering, Uniform Ordering Message Flow 850/855):* 850/855 Transactions In the uniform environment, an 850 transaction will be sent to initiate a typical ordering process. A positive or negative response is returned via an 855 transaction to communicate the disposition of the request. If the request is error free, a positive response is sent in the form of a Firm Order Confirmation (FOC). If errors are detected, a negative response is sent in the form of error information detail. Two types of errors, fatal or super fatal, may be encountered in the negative response. Fatal errors will be corrected by the CLEC sending an 860 transaction in the form of a supplement correcting the error. Super fatal errors will be corrected by

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					the CLEC sending another 850.
					The 855 transaction will only be used to return a response to the 850 in the format of an FOC or error notification.
					5/18 – AT&T and MCIW to check with SMEs if this language should close this issue. If so, need to be inserted in place of POR language. Change from TA to PCA.
					5/19 – Parties agree with the language insert and agree to close.
9	This section must include the current method of operation for change management in all of the different SBC regions. The current change management plans that are in effect must be included as attachments to this document. In addition, SBC/Ameritech must outline their intentions for change management during the interim period before the implementation of the common interface. These intentions must be documented on a regional basis and must be included as part of the OSS POR.	MCIW	Overview-CMP	CA	Assuming the 13 state CMP process is adopted, SBC will operate under this 13 state process and its associated Transition plan.
					In the event CMP 13 state process is not adopted by 6/1/2000, until it is, SBC will operate under the most recent draft plan to implement the changes identified in this POR. *(New third paragraph under the CMP section of POR)*
					5/9 – redline language provided in POR sent out 5/8.
					5/10 Not ready to discuss. ATT wants Legacy Systems lang incorporated.
					Backend leg sys that will affect clecs with man process.
					5/15 Closed
93	Order Supplements — Ameritech requires CLECs to identify line item changes in Order Supplements. No other SBC region requires these. What steps will AIT take to conform to SBC methods?	AT&T	FMO – O	CA	With the implementation of full refresh of LSR for a supplement, this process will be eliminated.
					5/19 – SBC inserted language into agreement. Parties agree to CLOSE.
10	(10) It must be clearly stated that while each application to application interface release version will be made available for testing **at least** 37 days prior to deployment in the production environment, the CLEC testing period does not cover the entire 37 days. The seven-day freeze at the end of the 30-day test window must be clearly identified in the FMO.	MCIW	Overview-CMP	CD	5/5 – CLECs agree duplicate to 14.
					5/9 – redline language provided in POR sent out 5/8.
12	(12) The timeline should be identified as the Development and	MCIW	Overview-	CD	Timelines for Preordering and Ordering are covered in the

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	Deployment timeline and should be expanded to include all of the timelines (from initial release announcements to changes to final requirements announcements).		CMP		proposal. Maint/Repair/Billing/ and Connectivity remain as stated in the POR. 5/15 Changed to UI 5/18 – Still Open. Being tied to Timeline work Thursday with plans to resolve on Friday. 5/19 – Timeline section updated. Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
144	• (144) The interface is not managed through the Change Management Process *(Refers to FMO-O-DA Listiings)*	Allegiance Telecom	FMO – O – DA Listings	CD	Under Investigation CLOSED – Moved to 23. 5/5 – CLECs agree to combine
147	(147) What will be the automated or manual process for submitting trouble tickets to SBC/Ameritech during the Provisioning phase under the common interfaces?	MCIW	FMO-Prov	CD	Refer to #163 5/19 – MCIW agrees to Close duplicate CD #147 to issue #163.
16	(16) The 13 State Change Management Process is not yet agreed by the industry members.	AT&T	Overview-CMP	CD	The 13-State drafting team has agreed to target June 1, 2000, to introduce the 13-State CMP in all regions. 5/5 – CLECs agree to combine 5 & 16.
183	(183) Trading partnership IDs or IP address assignment rules and methods and procedures must be included in the POR. Limitations on the numbers and methods of connection must be outlined in the POR.	MCIW	FMO-Connectivity	CD	CLOSED – moved to #38. 5/5 – CLECs agree to combine. 5/11 #183, 185 FN to clarify AIT process, insert table similar to PMO, add language supporting service bureau providers
185	(185) Are there any limitations on IP addresses that are not listed in the OSS POR?	MCIW	FMO-Connectivity	CD	5/5 – CLECs agree - CLOSED – moved to #38 5/11 #183, 185 FN to clarify AIT process, insert table similar to PMO, add language supporting service bureau providers
191	(191) Connectivity for Ameritech relies on proprietary Ameritech software. When will Ameritech conform to SBC open standards?	AT&T	FMO-Connectivity	CD	Same response as # 188. The 10/2/2000 update of the CLEC OSS Interconnection Procedures document will include specifics for the ARAF and SRAF. 5/5 – CLEC duplicate with 188 5/11 #188, 191 Add FN for open issue to address issue of retirement of existing connectivity for TCNET.
192	(192) SBC's POR commits to returning a 997 transaction for each EDI	AT&T	FMO-	CD	Same as #189

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	transaction it receives from CLECs. What commitment will SBC make for the timing of its return of the 997 transaction?		Connectivity		5/5 – CLEC duplicate with 189
193	(193) SBC's POR commits to returning a 997 transaction for each EDI transaction it receives from CLECs. What commitment will SBC make for the reliability of its return of the 997 transaction?	AT&T	FMO-Connectivity	CD	Same as #189 5/5 – CLEC duplicate with 189
195	(195) Regading connectivity to SBC/Ameritech networks, when will ARAF and SRAF documentation be provided that specifies IP addresses, routers and recognizing more than one IP address?	AT&T	FMO-Connectivity	CD	5/5 – CLECs agree - CLOSED – moved to #38 5/11 Closed - Added language
204	(204) When will SBC produce CORBA documentation for use by Ameritech region-CLECs that want to develop a CORBA pre-ordering interface? The Plan of Record indicates the Interface will be available in March 2001, but makes no mention of the specifications.	AT&T	FMO-Documentation	CD	SBC will follow the timelines in all regions per the current draft 13 state Change Management Process. Handout to be distributed at Collaborative session. 5/12 AT&T needs to expand this issue to include EDI Pre-Order for Ameritech in the scope. 5/18 – leave status for now. Issue OPEN – Pending AT&T proposed documentation dates that can be tied to each timeline milestone deliverable. 5/19 - Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
205	(205) When will SBC provide uniform Web GUI user guides for the pre-ordering GUI? The Plan of Record does not indicate when the user guides will be available for CLECs.	AT&T	FMO-Documentation	CD	SBC will follow the timelines in all regions per the current draft 13 state Change Management Process. Handout to be distributed at Collaborative session. 5/12 Open timeline 5/18 – leave status for now. Issue OPEN – Pending AT&T proposed documentation dates that can be tied to each timeline milestone deliverable. 5/19 - Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
206	(206) When will SBC produce CORBA documentation for use by the SWBT/PB/SNET region-CLECs that want to develop a CORBA pre-ordering interface? The Plan of Record Indicates the interface will be available in June 2001 in those regions.	AT&T	FMO-Document ation	CD	SBC will follow the timelines in all regions per the current draft 13 state Change Management Process. Handout to be distributed at Collaborative session. 5/12 Open timeline 5/18 – leave status for now. Issue OPEN – Pending AT&T proposed documentation dates that can be tied to each

#	Issue	CLEC(s)	POR Category	Current Status	SBC Response:
					timeline milestone deliverable. 5/19 - Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
209	(209) When will Ameritech billing documentation be made to conform to SBC wholesale billing documentation?	AT&T	FMO-Document ation	CD	Under investigation 4/27 - Pending AT&T's clarification of specific documentation. 5/12 FN referenced to CLEC timeline 5/18 – leave status for now. Issue OPEN – Pending AT&T proposed documentation dates that can be tied to each timeline milestone deliverable. 5/19 - Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
210	(210) When will the SBC Usage Extract Guide be made available?	AT&T	FMO-Document ation	CD	Additional clarification of milestones to be provided in the updated POR. ** CLOSED ** See #171 5/12 FN referenced to CLEC timeline. Table provided in Doc section. 5/18 – leave status for now. Issue OPEN – Pending AT&T proposed documentation dates that can be tied to each timeline milestone deliverable. 5/19 - Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
212	(212) Hours of system availability – CLECs should not be limited to the hours SBC/Ameritech chooses. Interfaces to receive orders must be able to receive orders on a 24 hour 7 day a week basis, except for regular scheduled maintenance time. If the back end systems in SBC/Ameritech are not available for processing, there must be a mechanism for capturing the orders sent by CLECs until the back end systems are again available.	MCIW	System Availability	CD	CLOSED – moved to 211. Under investigation 5/5 - Merging of Issue 211, 212, 213 had not been reviewed by CLECs. 5/11 Need more time to evaluate response.
213	(213) These systems must be available across all the time zones in which SBC/Ameritech does business.	MCIW	System Availability	CD	CLOSED – Moved to 211. Under investigation 5/5 - Merging of Issue 211, 212, 213 had not been reviewed by CLECs.

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					5/11 Need more time to evaluate response. See #11
216	(216) A detailed milestone timeline including the development timelines for each release should be included in the final POR.	MCIW	Timeline	CD	SBC will follow the timelines in all regions per the PORCMP - Change Management Process. 5/19 – Parties agree to disagree. All timeline issues are now captured by global issue 250. Parties agree to change status to CD.
22	When will SBC provide uniform GUI User's Guide documentation for each of the releases of the GUI application that it has announced?	AT&T	Overview-CMP	CD	SBC's counter proposal offers 01/02/01 to provide GUI User Guides. Closed Duplicate moved to 19
31a	(31a) II. B. - Ordering Available Interfaces - The POR needs to be clarified to indicate whether changes to EXACT, the ASR application to application interface for ordering Unbundled Dedicated Transport and Interconnection Trunks, will subject to the 13 state CMP; likewise, for Telis system.	Corecomm	PMO - O	CD	CLOSED – moved to #23. Questions regarding which interfaces will be included in 13 state CMP process have been and will continue to be considered in that collaborative effort. 5/5 – CLEC agreed duplicate. 5/10 deferred as CMP issue. See issue 23
42b	(42b) CLEC Joint Testing - This section of the POR should include the requirement of an Accessible Letter announcement at such time CLEC Joint Testing is made available. SBC/Ameritech should attached an appendix detailing the CLEC Joint Testing process.	Corecomm	FMO-Overview-Standards	CD	The testing window is announced in the Final Requirements Accessible Letter for each release and follows the documented timeline in CMP. SBC has developed a Joint EDI Release Test Plan Template. It is currently available on the SWBT and PB and NB web sites. The use of the template for developing individual CLEC test plans will be included in the 13-State CMP Transition Plan. 5/5 – CLECs agree 42b duplicate to #14. 5/9 – redline language provided in POR sent out 5/8. 5/11 Deferred as CMP issue 5/15 Closed agreed as part of Issue 14
45	(45) SBC/Ameritech must specifically define what will happen with all currently existing interfaces, including any remaining region specific interfaces and GUIs that will not be made available on a uniform basis. This would also include any back end systems to which CLECs have direct access, i.e. SORD. If these applications will continue to be available on a regional basis only, they must be listed in this document.	MCIW	FMO-Versioning	CD	Same as 44. 5/11 Deferred as CMP issue